

# Parent / Volunteer Code of Conduct

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## Purpose

This policy sets out the responsibilities and expectations of parents and volunteers in supporting Combat Academy UK classes, ensuring the safety, welfare, and positive development of all students.

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## General Behaviour

- Always use appropriate and respectful language.
  - Set a positive example for children and other club members.
  - Treat all instructors, volunteers, students, and members of the public with respect.
  - Support a positive, inclusive, and safe training environment.
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## Attendance and Punctuality

- Ensure your child is dressed appropriately and arrives on time for sessions.
  - Collect your child promptly at the end of the session.
  - Inform the club if your child is unable to attend for a significant period.
  - Provide up-to-date contact information to the club for communication and emergency purposes.
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## Safeguarding Responsibilities

- Familiarise yourself with the club's Safeguarding Policy and support its implementation.
  - Understand that children under 12 should not be left unsupervised at any time.
  - Report any safeguarding concerns or suspected abuse immediately to the Designated Safeguarding Lead (DSL).
  - Ensure that you do not engage in any behaviour that could compromise the safety or welfare of children or vulnerable adults.
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## Communication

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- Encourage open communication with instructors and volunteers.
  - Refrain from interrupting sessions to speak with instructors; speak before or after the session.
  - Refrain from publicly challenging or arguing with instructors or volunteers. Concerns should be raised through the proper channels.
  - Praise your child's efforts, progress, and achievements, regardless of results.
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## Behaviour Expectations

- Encourage your child to follow the Student Code of Conduct.
  - Discourage aggressive, rude, or disruptive behaviour.
  - Support rules regarding safety, equipment, and controlled practice.
  - Do not post inappropriate content or images related to the club, students, or instructors on social media.
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## Membership and Fees

- Renew your child's membership licence promptly and pay all training fees in full.
  - Understand that students without valid membership cannot participate in sessions.
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## Competitions and Events

- Encourage your child to participate but do not force them.
  - Accept instructors' decisions regarding competitions, gradings, and events.
  - Support your child's respectful behaviour at competitions and club events.
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## Club Culture

- Support a culture of respect, inclusivity, teamwork, and personal development.
- Recognise and celebrate effort, progress, and achievements of all members.
- Support the club's values and environment at all times, including outside of training sessions.

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## Compliance

- Adhere to all policies issued by Combat Academy UK and the Cobra Martial Arts Association (C.M.A.A).
  - Understand that failure to comply with this Code of Conduct may result in suspension or termination of membership or volunteering privileges.
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## Policy Review

This policy will be reviewed every 3 years or earlier if required to reflect changes in legislation, safeguarding requirements, or operational best practice.

**Effective date:** 17/09/2025

**Review date:** 17/09/2028